FACULTY OF BUSINESS AND MANAGEMENT SCIENCES FACULTY HELPDESK INFORMATION TABLE

No.	OFFICE	OFFICE EMAIL	SERVICES
1.	Dean's Office	info-fobms@uonbi.ac.ke	General Enquiries
			Admissions
			Administrative Matters
			Academic Records & Transcripts
			Course Registration
			Timetable
			Finance & Billing
			Student Progression
			Research & Grants
			Student Progression
			Collaborations
			Consultancy & Executive Education
			Short Courses
			Project & Theses
			Supplementary & Special Exams
2.	Department of Finance and Accounting	dfahelpdesk@uonbi.ac.ke	Academic Matters
			Project & Thesis Supervision
			Supplementary & Special Exams
			Examination & Course Work Marks
			Timetables & Classes
			Teaching Research & Grants
3.	Department of Business Administration	dbahelpdesk@uonbi.ac.ke	Academic Matters
			Project & Thesis Supervision
			Supplementary & Special Exams
			Examination & Course Work Marks
			Timetables & Classes
			Teaching Research & Grants
4.	Department of Management Science	mshelpdesk@uonbi.ac.ke	Academic Matters
	and Project Planning		Project & Thesis Supervision
			Supplementary & Special Exams
			Examination & Course Work Marks
			Timetables & Classes
	LOT OF		Teaching Research & Grants
5.	ICT Office	lctsupportlkc@uonbi.ac.ke	ICT Matters
			Reset of passwords
			Online Exam Technical Support
			Course Application Technical
			Support
			Admission Technical Support
			Registration Technical Support
			Website updates
			Staff Profiles update
			User Support Services